

Oregon Health Authority Licensing Update In-Home Care Agencies

Health Facility Licensing and Certification Program
Health Care Regulation and Quality Improvement Section
Public Health Division | Oregon Health Authority
January 2017

rev. 1-17

1

Survey Activity IHC 2014-2016

Total IHC Agencies Licensed: 150 [as of 01/01/2017]

Survey type	2016	2015	2014
Initial Surveys resulting in license issued	16 out of 45	10	12
Complaints investigated	16 out of 45	18	15
Relicensure surveys	7 out of 45	33	28
Change class or service	6 out of 45	11	8
Licenses returned	4	3	9

rev. 01-17

2

Current IHC Survey Activity [as of 01/01/2017]

Pending Initial Applications: 7

- Reviewed & Waiting for Attestation Forms: 3
- Attestation Received – Pending initial survey: 2
- Waiting for an initial review: 2
- Incomplete applications: 0
- Second Initial Survey Scheduled: 0
(0 second surveys have been completed this year)

rev. 01-17

3

Current IHC Survey Activity Cont. [as of 01/01/2017]

Other Survey Activities Currently in Queue:

- Change in Classification/Add Service(s): 2 (6 total 2016)
- Change in Administrator Requests: 15 (35 total 2016)
- Add Branch Location: 0 (4 total 2016)
- Potentially Unlicensed Providers Reported: 10 total 2016
(4 cease & desist letter sent to unlicensed businesses, with copies to Attorney General's office).

rev. 01-17

4

Citations Issued During Survey

Top 11 IHC Survey Citations (1/1/16-12/31/16)	
Tag Number and Title	Frequency
0128 - Agency Personnel	9
0190 - Criminal Records Check Define & Applicability	7
0168 - Medication Administration Training	6
0142 - Service Plan Development & Completion	6
0145 - Initial Site Visit	5
0146 - Monitoring Visit Schedule	5
0147 - Monitoring Visit Purpose & Location	5
0153 - Caregiver Training	4
0167 - RN Visits for Medication Regimen	3
0171 - Nursing Delegation	3
0186 - Quality Improvement Committee & Activities	3

rev. 01-17

5

Surveyor Updates & Questions

Surveyor Update:

- ▶ HFLC is recruiting for a second in-home care surveyor.
- ▶ Visit the program website for new memos, information and guidance, updated at least quarterly [www.healthoregon.org/hcrqi].

rev. 01-17

6

HFLC Contact Information

Web: www.healthoregon.org/hcrqi

Sanya Rusnyk
IHC Client Care Surveyor, Lead

Email: mailbox.hclc@state.or.us

Annabelle Henry JD, MBA
Program Manager, HFLC