








Your Assisted Living Top-Line




Your Community's Name
Your Community's Address, State and Zipcode

Publication: 2018 - 4th Quarter

AL QUALITY MEASURES


	Hospital Readmissions 7.7%  Q3 2018	Hospital Admissions 8.7% Q3 2018
	CoreQ Resident Satisfaction NO DATA  Q3 2018	CoreQ Family Satisfaction NO DATA  Q3 2018
	Off-Label Use of Antipsychotics 10.8%  Q3 2018	

AL OPERATIONAL MEASURES

	Direct Care Staff Turnover NO DATA  2017	Overall Staff Turnover NO DATA 2017
	Occupancy Rate 86.1% Q3 2018	

WHAT DOES THIS DATA MEAN?

Learn more about your performance over time and progress on the Quality Initiative for Assisted Living goals (where applicable) on the **following pages**.

 Indicates a Quality Initiative for Assisted Living goal. Learn more at <http://QualityInitiative.ncal.org>

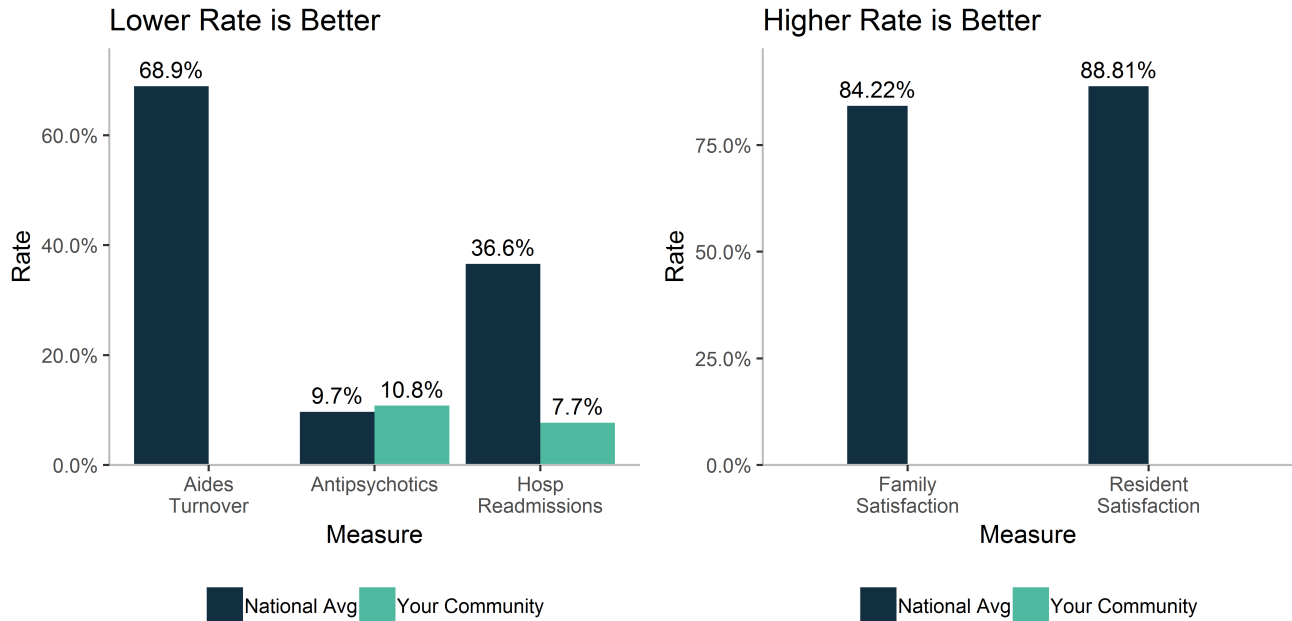
AHCA/NCAL NATIONAL QUALITY AWARDS PROGRAM



Congratulations on receiving Bronze in 2017!

To find out how to continue the journey to Silver, click [here](#). The intent to apply deadline for a discounted application fee is November 8. The application deadline is January 31, 2019.

YOUR COMMUNITY COMPARED TO THE NATIONAL AVERAGE



National Averages based on data submitted to LTC Trend Tracker as of Sep 23, 2018. Turnover data is for 2017. All other measures are for Q3 2018. The sample size for the national averages are as follows: Aides Turnover - 106, Antipsychotics - 120, Readmissions - 67, CoreQ Family - 55, CoreQ Resident - 33.

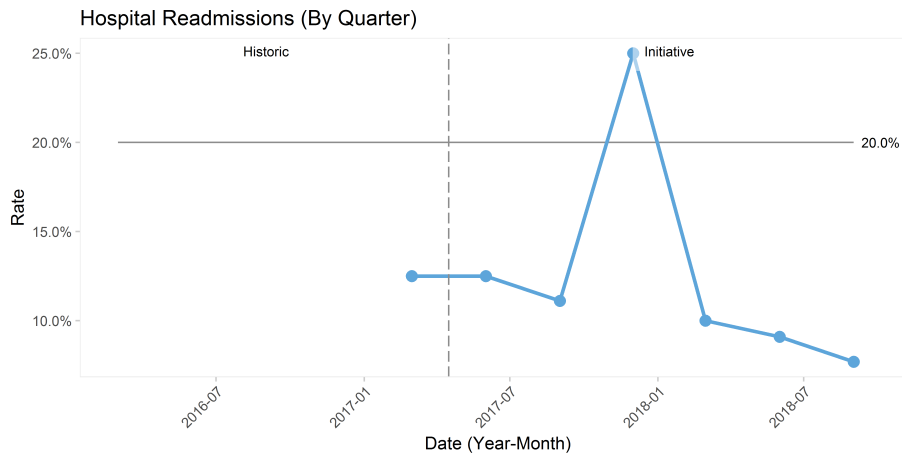
National averages for different time periods are available within LTC Trend Tracker and can be trended alongside your community's data. To view turnover data within LTC Trend Tracker, your account administrator must grant you the appropriate privileges.

AHCA/NCAL RESOURCES TO KNOW

- How do I use LTC Trend Tracker as an Assisted Living? Find out with this on-demand [ahcancaLED course](#).
- Have you heard about the AL Cost Calculator? It is a new, online tool available exclusively to members of NCAL. Check out www.ALCostCalculator.org to learn how it can benefit your organization.



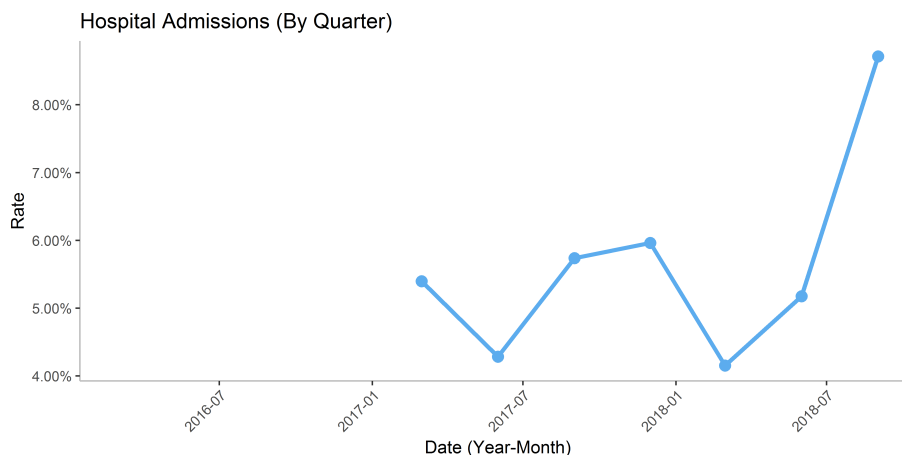
Reduce Hospitalizations



Measure (Source):	Hospital Readmissions (LTC Trend Tracker)
Numerator Definition	Number of residents sent back to the hospital within 30 days of admission from the hospital
Denominator Definition	Number of residents admitted to the community <i>directly</i> from the hospital.
Performance Rate (Date):	7.7% (2018Q3)
Goal Rate	<20%
Goal Met? (Performance <20%):	Yes ✓

Here is a summary of hospital readmission data submitted for the last five quarters.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3
Months of Data	3	3	3	3	2
Numerator	1	2	1	1	1
Denominator	9	8	10	11	13
Rate	11.1%	25.0%	10.0%	9.1%	7.7%



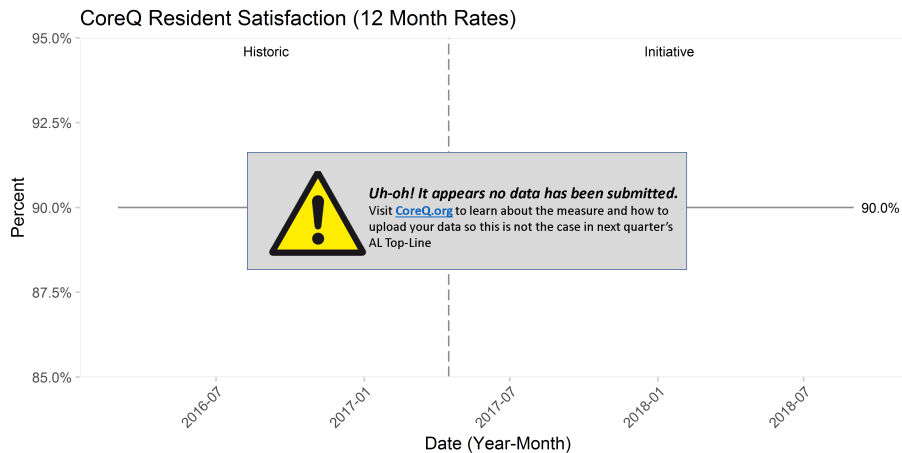
Measure (Source):	Hospital Admissions (LTC Trend Tracker)
Numerator Definition	Number of residents who spent the night in a hospital (includes both admitted and observation stays)
Denominator Definition	Number of residents in the community.

Here is a summary of hospital admission data submitted for the last five quarters.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3
Months of Data	3	3	3	3	2
Numerator	21	22	15	19	21
Denominator	366	369	361	367	241
Rate	5.7%	6.0%	4.2%	5.2%	8.7%



Increase Satisfaction



Measure (Source):	CoreQ Resident Satisfaction (LTC Trend Tracker)
Numerator Definition	Number of resident respondents with an average score greater to or equal to 3.0 on all the CoreQ questions
Denominator Definition	Number of valid resident responses
Performance Rate (Date):	No Data (N/A)
Goal Rate	>90%
Goal Met? (Performance >90%):	No

Here is a summary of CoreQ Resident Satisfaction data submitted for the last four quarters.

	2017Q1-2017Q4	2017Q2-2018Q1	2017Q3-2018Q2	2017Q4-2018Q3
Months of Data	0	0	0	0
Numerator	N/A	N/A	N/A	N/A
Denominator	N/A	N/A	N/A	N/A
Rate	N/A%	N/A%	N/A%	N/A%



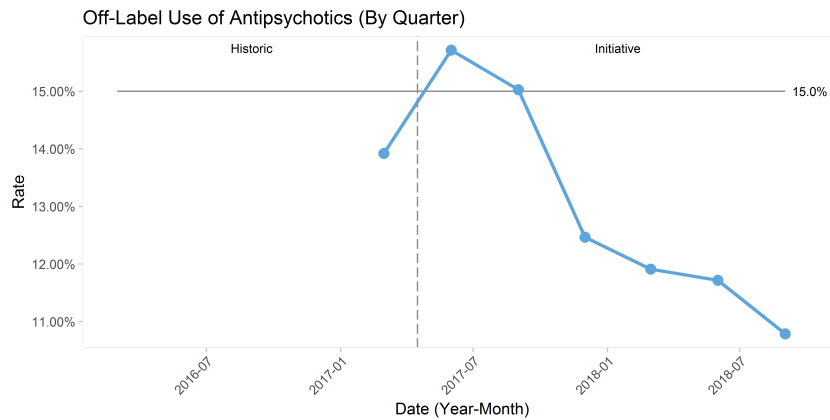
Measure (Source):	CoreQ Family Satisfaction (LTC Trend Tracker)
Numerator Definition	Number of family respondents with an average score greater to or equal to 3.0 on all the CoreQ questions
Denominator Definition	Number of valid family responses
Performance Rate (Date):	No Data (N/A)
Goal Rate	>90%
Goal Met? (Performance >90%):	No

Here is a summary of CoreQ Family Satisfaction data submitted for the last four quarters.

	2017Q1-2017Q4	2017Q2-2018Q1	2017Q3-2018Q2	2017Q4-2018Q3
Months of Data	0	0	0	0
Numerator	N/A	N/A	N/A	N/A
Denominator	N/A	N/A	N/A	N/A
Rate	N/A%	N/A%	N/A%	N/A%



Reduce Off-Label Antipsychotics



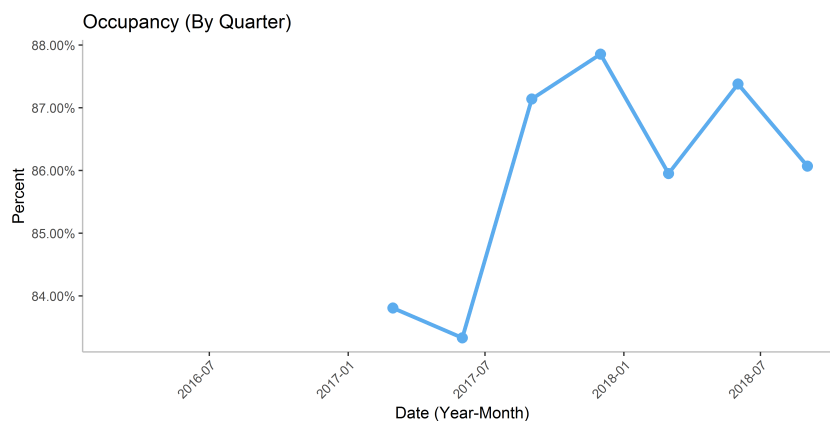
Measure (Source):	Off-Label Antipsychotics (LTC Trend Tracker)
Numerator Definition	Number of residents with an off-label antipsychotic drug prescribed
Denominator Definition	Number of residents in the community
Performance Rate (Date):	10.8% (2018Q3)
Goal Rate	<15%
Goal Met? (Performance <15%):	Yes ✓

Here is a summary of off-label antipsychotic data submitted for the last five quarters.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3
Months of Data	3	3	3	3	2
Numerator	55	46	43	43	26
Denominator	366	369	361	367	241
Rate	15.0%	12.5%	11.9%	11.7%	10.8%



Occupancy Rate



Measure (Source):	Occupancy Rate (LTC Trend Tracker)
Numerator Definition	Number of residents in the community
Denominator Definition	Number of beds

Here is a summary of occupancy data submitted for the last five quarters.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3
Months of Data	3	3	3	3	2
Numerator	366	369	361	367	241
Denominator	420	420	420	420	280
Rate	87.1%	87.9%	86.0%	87.4%	86.1%